
From: [REDACTED] <[REDACTED]@scti.co.nz>
Sent: Thursday, 1 February 2024 8:35 AM
To: Code Compliance
Subject: CGC 2024-25 Monitoring & Compliance Priorities Consultation

Importance: High

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Good day

We refer to the above consultation.

We would like to submit the following feedback:

1. It would be beneficial if the Committee would provide industry further examples to illustrate the application RG271 for general insurers with respect to IDR and complaints.

Please feel welcome to contact me if you require further clarification.

Best regards

[REDACTED]
Southern Cross Travel Insurance

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